PENSIONS + BENEFITS an advisory & brokerage firm

A People Corporation Company

## 497 Elizabeth Street, Burlington, ON L7R 2M4 ● 888.899.6956 / 905.632.7557 wp@wpbenefits.ca ● www.wpbenefits.ca

WP Pensions + Benefits – Principals & Managing Partners		
<b>Ilija Parojcic</b>	Geordie Watson	
ilija@wpbenefits.ca	geordie@wpbenefits.ca	
Extension 201	Extension 202	

Office Operations	
Cheryl Vinnai Operations Manager cheryl@wpbenefits.ca Extension 203	<ul> <li>Oversee all operations and including property management</li> <li>Oversee Client Relationship Manager (CRM)</li> <li>Accounts payables and receivables</li> <li>Group benefits support to plan administrators and members</li> <li>Enrolment and claims issues</li> </ul>
Terri-Lyn Dean Receptionist Administrative Assistant Terri-Lyn@wpbenefits.ca Extension 250	<ul> <li>First-line reception</li> <li>Phone call administration</li> <li>Mail functions</li> <li>Document preparation</li> <li>Event and meeting coordination</li> </ul>

Group Benefits		
Rachel Janecka Benefits Consultant rachel@wpbenefits.ca Extension 206	<ul> <li>Benefit renewal analysis/reporting</li> <li>Experience analysis/reporting</li> <li>Plan design costings</li> <li>Market research</li> </ul>	
Kaitlyn Earle Client Management Kaitlyn@wpbenefits.ca Extension 211	<ul> <li>Group benefit administration         <ul> <li>Coverage and invoice inquiries</li> <li>Member and dependent eligibility</li> <li>Carrier enrolment forms</li> <li>Terminations</li> <li>Salary updates</li> <li>Insurer billing</li> </ul> </li> <li>Group claim issues/inquiries</li> <li>Liaise between the group clients and insurance carriers</li> <li>Insurance carrier group implementations</li> </ul>	

Group Pension		
<b>Luisa Helling Pension Retirement Coordinator</b> luisa@wpbenefits.ca Extension 204	<ul> <li>Form inquiries (Application, Member Information, Investment Change, Beneficiary change)</li> <li>Plan administrator form/member inquiries</li> <li>Member inquiries         <ul> <li>Termination</li> <li>Retirement</li> <li>Accessing/transferring pension</li> </ul> </li> <li>Coordination of death claims         <ul> <li>Current members or individual accounts</li> <li>Income tax reporting</li> <li>Send tax (tax-exempt) letters for income tax reporting</li> </ul> </li> </ul>	
<b>Cynthia Holder</b> <b>Pension Consultant</b> Cynthia@wpbenefits.ca Extension 207	<ul> <li>Plan management         <ul> <li>Providing Annual plan reviews</li> <li>Assisting the plan administrator with day-to-day administration concerns or questions</li> </ul> </li> <li>Providing education for member/plan administrators Provide plan administrator training on plan rules, legislation, GRS and filing</li> <li>Plan implementations, amendments and terminations</li> <li>Legislative updates and reviews (FSCO, OSFI and Insurer)</li> <li>Client training</li> <li>Liaison between insurer and client</li> </ul>	
Robert Lagrotteria Marketing & Member Engagement rob@wpbenefits.ca Extension 213	<ul> <li>Managing marketing functions</li> <li>Develop marketing strategies</li> <li>Co-ordinating marketing campaigns with sales activities.</li> <li>Planning and implementing promotional campaigns.</li> <li>Development of member engagement materials / campaigns</li> <li>Member pension consulting</li> </ul>	



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